

WARRANTY

Brochure



Warranty

All lab workbenches, tables, caseworks, and storage systems sold by Formaspace.com shall conform to the customer's written specifications and shall be free of defects in material and workmanship for a period of 12 years warranty.

Formaspace Standard Products

12 years	12 Years - All Formaspace-manufactured items, including Basix, Benchmarx, Bench Plus, RGX, HLX, and FLX, as well as purpose-built custom products. Exceptions to this duration are described below.
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Standard Accessories

3 years	Casters. (Parts must be returned)
1 year	Leveling Casters. (Parts must be returned)
2 years	Seven-Flex monitor mounts. (Parts must be returned)
1 year	Lighting fixtures, hydraulics, keyboard trays, and some CPU holders (Parts must be returned.) Hydraulics are not warranted for misuse, abuse, side loads, impact loads, or loads exceeding manufacturer's recommendations. The load limits on our standard hydraulic products are 1,000 pounds evenly distributed, including the weight of the table, with no more than 250 pounds supported by any individual leg.
5 years	Linak DL-6 lifting mechanism.
90 days	Power strips & light bulbs. (Parts must be returned)
Limited Lifetime	Steel cabinets & drawers.
1 year	Steel tool boxes.

Formaspace Non-Standard (Modified & Custom) Products

12 years	Formaspace typical warranty covers modified, and custom product solutions when daily application and usage.
	1. Aligns with the original design intent described/specified and agreed to between the original purchasing client and Formaspace during the design and engineering process activity to develop the non-standard solution.
	2. Loading conditions, environmental factors, and client usage are consistent with the original design intent described/specified and agreed to between the original purchasing client and Formaspace during the design and engineering process activity to develop the non-standard solution.
	3. The installed non-standard product has not been altered, in any way shape or form from the original design intent described/specified and agreed to between the original purchasing client and Formaspace during the design and engineering process activity to develop the non-standard solution.

Other Non-Standard (Modified & Custom) Formaspace Procured Products

None	Formaspace will pass through to the original purchaser any warranty supplied by another manufacturer to the extent possible. It is not possible to pass through warranties on one-of-a-kind suppliers, including but not limited to custom electrical and mechanical accessories from non-standard solutions.
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Provisions That Apply to All Products and Services

Formaspace, LP ("Formaspace"), 1100 East Howard Ln, Ste. 400, Austin, Texas 78753, USA, warrants the products sold by it to be free from defects in material and workmanship, regardless of the number of shifts during which the products are used, for the warranty periods specified.

This warranty covers the sale of Formaspace product in the United States, Canada and Mexico only. During the applicable warranty period, Formaspace, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after the effective date of this warranty, which fails under normal use as a result of a defect in material or workmanship. Formaspace will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

Formaspace's labor-included warranty covers work performed solely by Formaspace employees, contractors, or vendors based on a mutually agreed plan and reasonable site access provided by the client. We regret that we are unable to extend our labor-included warranty to clients who are unable or unwilling to provide access to the products requiring warranty repairs.

This warranty extends only to the original purchasers who acquire new product from Formaspace or its authorized resellers. Any product, part, or component must have been installed, used, and maintained according to Formaspace's published instructions in order to be eligible for coverage under this warranty and must not have been subject to misuse or abuse. Any modification to the original product voids the warranty.

Formaspace does not warrant the performance of the product when used in combination with other than original Formaspace product.

The warranty period starts from the date of purchase.

Formaspace Does Not Warrant:

- Natural variations in wood grain or figure or the presence of character marks.
- Scratches, character marks, weld marks, weld splatter or any other defects which show through transparent or translucent metal finishes such as clear powder coatings.
- Changes in surface finishes due to aging, exposure to light, or exposure to unusually high or low humidity, corrosive environments, or exposure to extreme temperatures or fire.
- Marks, scars, or wrinkles occurring naturally in leather or other natural products.
- Veins, marks, voids, fissures, bubbles, or cracks found naturally in stone, or marks or bubbles in epoxy products.



In addition, Formaspace Does Not Warrant:

Defects or failure resulting from normal wear and tear.

The matching of colors, grains, or textures of natural materials.

The colorfastness or the matching of colors of textiles or laminates, including an exact match to cuttings, swatch cards or other samples.

Formaspace tests Customer's Own Material (COM) and other customer-supplied items for manufacturing quality only and does not provide any warranty with regard to these materials.

Formaspace does not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

Formaspace does not warrant any claims arising from clients choosing third-party carriers, and recommends in the strongest possible terms that clients not ship on their own carriers.

SHIPPING DAMAGE MUST BE NOTED BY THE CLIENT ON THE BILL OF LADING AT THE TIME OF DELIVERY TO MAKE A VALID WARRANTY CLAIM.

Formaspace's products meet the requirements of national and specific local codes as stated in price books and other written publications.

TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED AND TO THE EXTENT THEY ARE LEGALLY REQUIRED, ARE LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY.

FORMASPACE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some U.S. states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in the two preceding paragraphs may not apply. This warranty gives the purchaser specific legal rights; however, the purchaser may also have other rights that may vary from state to state.

Applies outside US: Except as stated above, Formaspace will not be liable for any loss or damage (including costs) however caused, whether direct or consequential, incurred or suffered by the purchaser or any third party in respect of the products but nothing contained herein will or will be considered to exclude or restrict any liability on Formaspace's part for death or personal injury resulting from negligence.





Every project is different.

That's why we deliver at three levels — each with the same American-made quality, sourced and built in Austin, Texas.



STANDARD

Proven configurations from our catalog, ready to order and built to ship.

4 to 6 weeks*



MODIFIED

Our standard platforms, adapted to your specific dimensions, finishes, or features.

6 to 8 weeks*

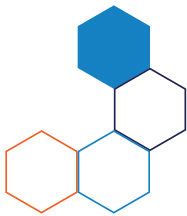


CUSTOM

Fully bespoke design and engineering for unique workflows and constraints.

10 to 14 weeks*

*Subject to change based on supply. Confirm details with account manager.



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Ask about **Smart Ship™** Program:
Select standard workbenches in
10 business days.

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